

WARRANTY COVERAGE

2012MY 4 x 2 CONVENTIONAL HINO TRUCKS



TRUCKS

A Toyota Group Company

DESCRIPTION	MONTHS	MILEAGE
<p>BASIC VEHICLE Provides warranty coverage against defects in material and workmanship for 24 months / unlimited mileage. Includes towing to the nearest Hino dealer for warrantable failures. (Adjustments and expendables such as bulbs and fuses are covered for 90 days / 3,000 miles. Batteries are covered for 12 months / unlimited mileage).</p>	24	Unlimited
<p>BASE ENGINE Provides warranty coverage against defects in material and workmanship for 36 months / unlimited miles for the cylinder block, cylinder head, water pump, intake and exhaust manifold, injection supply pump, engine fuel injectors, turbocharger, and all internal engine components.</p>	36	Unlimited
<p>EXTENDED ENGINE Provides warranty coverage against defects in material and workmanship for 60 months / 250,000 miles for camshaft, camshaft housing, connecting rod, crankshaft, cylinder block, cylinder head and cover, flywheel housing, intake manifold, intake pipe, oil pump, pistons, liners, piston pins, timing gears, engine fuel injectors, fuel injection supply pump and turbocharger.</p>	60	250,000
<p>EMISSION WARRANTY Provides warranty coverage against defects in material and workmanship for 60 months / 100,000 miles, whichever occurs first, for the emission control system.</p>	60	100,000
<p>FRAME RAILS & CROSS MEMBERS Provides warranty coverage against structural cracks in the frame caused by defects in material and workmanship for 48 months / unlimited mileage.</p>	48	Unlimited
<p>CAB Provides warranty coverage against corrosion perforation of the cab structure for 48 months / unlimited mileage.</p>	48	Unlimited
<p>AUTOMATIC TRANSMISSION: ALLISON 2000 SERIES Warranty covers repairs and / or replacement at Allison Transmission's option to correct any transmission malfunction resulting from defects in material or workmanship occurring during the period. Allison Transmissions are warranted by the manufacturer for the time and mileage specified.</p>	36	Unlimited
<p>AUTOMATIC TRANSMISSION: ALLISON 3000 SERIES Warranty covers repairs and / or replacement at Allison Transmission's option to correct any transmission malfunction resulting from defects in material or workmanship occurring during the period. Allison Transmissions are warranted by the manufacturer for the time and mileage specified.</p>	24	Unlimited
<p>ANTI-LOCK BRAKING SYSTEM (ABS) AIR/HYDRAULIC Upon expiration of the Basic Vehicle Warranty (24 months), the ABS will continue to be covered for up to 36 months / 300,000 miles, whichever occurs first.</p>	24-36	300,000

Hino reserves the right to amend all warranty terms and conditions.



**"HIGHEST IN CUSTOMER SATISFACTION WITH CONVENTIONAL MEDIUM DUTY ENGINES, THREE YEARS IN A ROW."
AND "HIGHEST IN CUSTOMER SATISFACTION WITH CONVENTIONAL MEDIUM DUTY TRUCKS."**

1. Hino received the highest numerical score among conventional medium duty engines and transmissions in the proprietary J.D. Power and Associates 2008-2010 Medium Duty Truck Engine and Transmission Customer Satisfaction Study™. Study based on responses from 1,255 responses measuring 5 manufacturers. Survey was of primary maintainers and owner operators and measures opinions of primary maintainers of two-year-old (by model year) Medium Duty (Class 5, 6, and 7) trucks. Proprietary study results are based on experiences and perceptions of consumer surveyed in June-August 2010. Your experiences may vary. Visit jdpower.com.
2. Hino received the highest numerical score among conventional medium duty trucks in the proprietary J.D. Power and Associates 2010 Medium Duty Truck Engine and Transmission Customer Satisfaction Study™. Study based on responses from 1,258 responses measuring 8 manufacturers. Survey was of primary maintainers and owner operators and measures opinions of primary maintainers of their new Medium Duty (Class 5, 6, and 7) trucks (2009 model year). Proprietary study results are based on experiences and perceptions of consumer surveyed in June-August 2010. Your experiences may vary. Visit jdpower.com.

WWW.HINO.COM



HINOWATCH COVERAGE

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HinoWatch is a 24/7/365 roadside assistance program that covers your new Hino truck for the first 3 years of ownership regardless of mileage. HinoWatch offers Hino owners roadside assistance throughout the United States and Canada.

Simply call the toll free number, 1-866-365-HINO (4466), and provide your Vehicle Identification Number (VIN), current truck location and problem description. All calls to HinoWatch are at no charge to Hino customers. A HinoWatch representative can assist customers in one of sixty-five languages and will help you with arrangements to get you back on the road quickly.

HINOWATCH COVERS THE FOLLOWING SERVICES AT NO-CHARGE TO THE CUSTOMERS.

LOCKOUT SERVICE

If you are locked out of your truck, HinoWatch will coordinate help to get you into your truck so you can get back on the road quickly.

BATTERY JUMPSTART

If your batteries are dead, HinoWatch will coordinate help with a jumpstart to get you back on the road quickly.

INFORMATION

Customers can call anytime for information such as the nearest authorized Hino dealer or simply to get answers to basic vehicle questions.

ADDITIONAL SERVICES HINOWATCH CAN COORDINATE FOR CUSTOMERS (CHARGES NOT COVERED BY HINOWATCH)

TOWING

HinoWatch will help owners arrange a tow truck if needed. If towing is required to an authorized Hino dealer due to a failure that is covered by Hino warranty, the customer will be reimbursed for the towing expense at the completion of the repairs through the dealer. If towing is not due to a warranty covered failure, the tow bill will be not be reimbursed to the customer.

ROADSIDE SERVICE

HinoWatch will assist the customer in arranging for roadside service assistance if requested. Expenses for roadside service assistance are not covered by HinoWatch or Hino warranty.

TIRE SERVICE

HinoWatch will assist the customer in arranging for roadside tire service if requested. HinoWatch will connect you to a local tire service provider that can assist you with roadside tire repairs.

OUT OF FUEL / DIESEL EXHAUST FLUID (DEF)

A HinoWatch vendor will arrive with fuel^{1,2} or DEF^{1,3} to get you on your way.

1. Customer is responsible for fuel, DEF, and roadside service costs. 2. 2005-2010 model year Hino trucks receive fuel and roadside service at no cost. 3. DEF only for use with 2011/2012 model year Hino trucks.